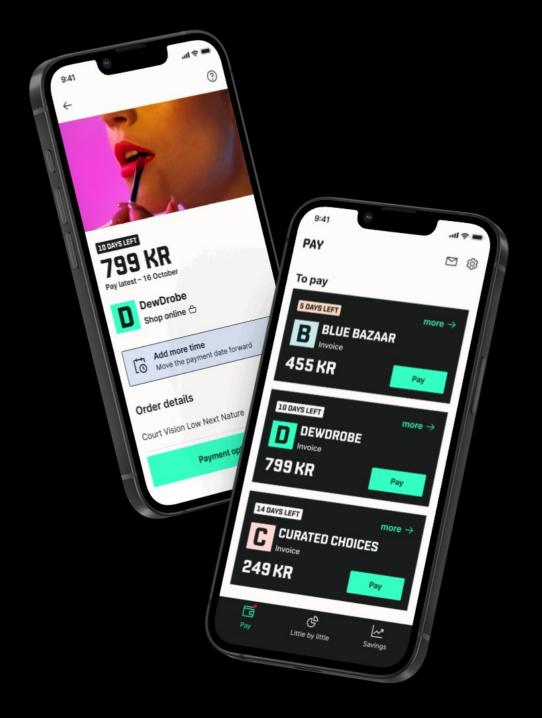


## Q12025 PRESENTATION

CEO CHRISTOFFER RUTGERSSON
CFO CARL LÖFGREN



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## **TODAY'S PRESENTERS**





**Christoffer Rutgersson** CEO

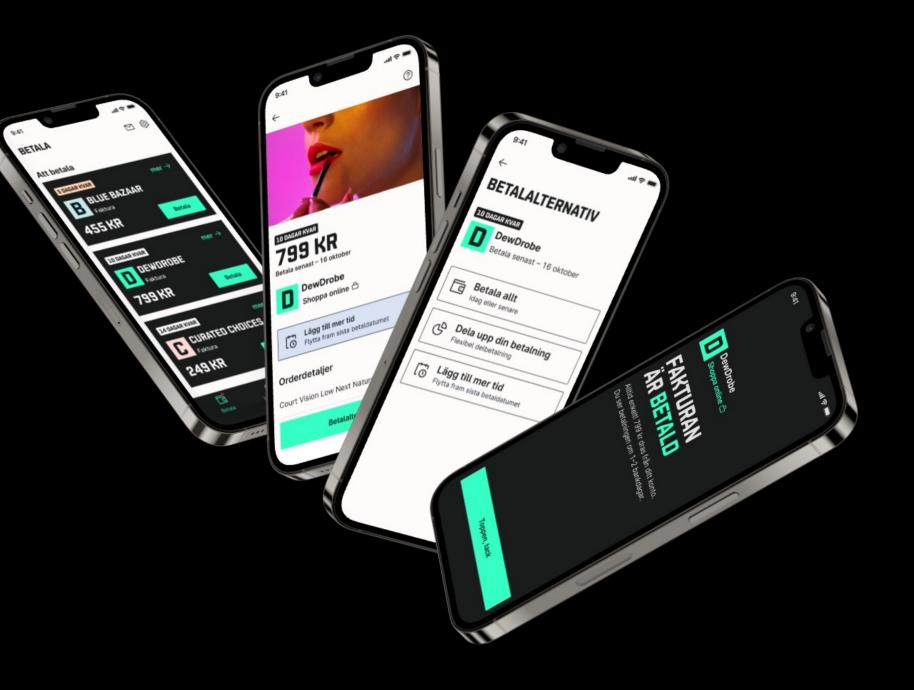


**Carl Löfgren**CFO

Qliro

## **AGENDA**

- STRATEGIC UPDATE
- FINANCIAL UPDATE
- OUTLOOK
- Q&A



## STRATEGIC UPDATE

## STRATEGIC HIGHLIGHTS



- OPPORTUNITY TO BUILD A NEW EU LEADER IN COMPOSABLE PAYMENTS DELIVERING A WORLD-LEADING EXPERIENCE FOR MERCHANTS, AND THEIR CUSTOMER JOURNEY
- 2 ACCELERATED MOMENTUM +39% GROWTH IN TOTAL PAYMENTS VOLUME SIGNED
- 3 SIGNIFICANT (8%) CONTRIBUTION FROM SME TO OPERATING INCOME
- 4 STRONG MERCHANT BASE GROWTH OF +219%
- 5 NORDIC LAUNCH ABOVE EXPECTATIONS, 500 MSEK TPV SIGNED IN NORWAY
- 6 UNIQUE SCALABLE BUSINESS MODEL WITH 5-10X LTV/CAC ON GROWTH INVESTMENTS

**OUR VISION** 

BUILDING AN EU LEADER IN COMPOSABLE PAYMENTS,
STARTING IN THE NORDICS, WITH GLOBAL CAPABILITIES

**OUR MISSION** 

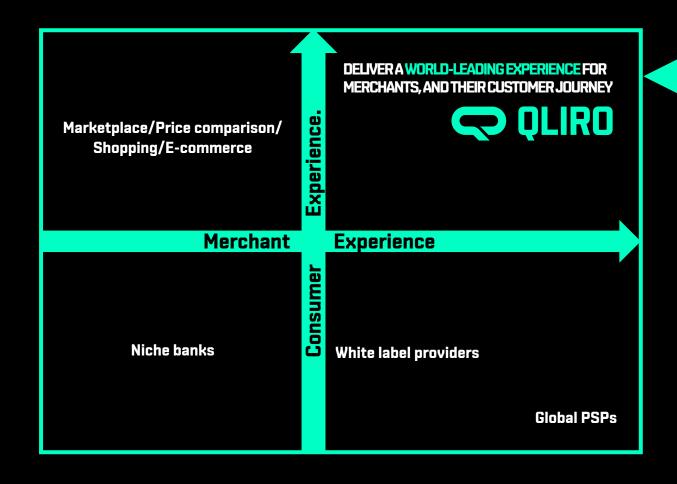
DELIVER A WORLD-LEADING EXPERIENCE
FOR MERCHANTS AND THEIR CUSTOMERS' JOURNEY

**OUR AMBITION** 

AMBITION TO BECOME **LOCAL MARKET LEADER**IN THE NORDICS WITHIN 3-5 YEARS



## **WHY LEADING MERCHANTS CHOOSE QLIRO?**



#### **COMPOSABLE PAYMENTS FOR GROWTH**

- 1 LEADING CONVERSION IN NORDICS
- 2 UPSELL -> HIGHER AOV -> GM3 BOOST
- 3 MODULAR CHECKOUT & INTEGRATIONS
- 4 PARTNER & PERFORMANCE APPROACH
- 5 PREMIUM CONSUMER EXP = LOYALTY
- 6 POSITIVE BUSINESS CASE >10-20X ROI



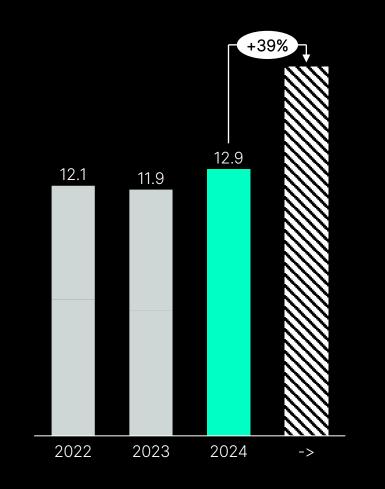
## ACCELERATING TPV GROWTH, EXPECTED +39% IN SIGNED TPV

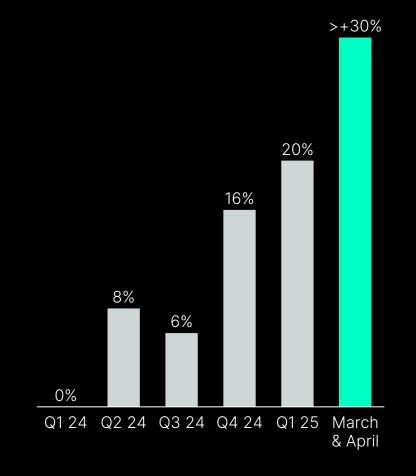
### **Key takeaways**

- Expected +39% TPV growth compared to 2024 from newly signed and newly onboarded merchants
- In Q1 TPV grew 20% to Y-o-Y to 3.3 billion SEK boosted by increased number of merchants, mainly within SME
- Momentum accelerating in March and April where TPV growth exceeded 30%, supported by more onboarded merchants
- According to Svensk Handel's
   E-handelsindikator, the e-commerce market declined by -3% Y-o-Y
- In general, Q1 is seasonally a softer quarter for e-commerce, reflecting a natural dip in volumes following the peak period in Q4

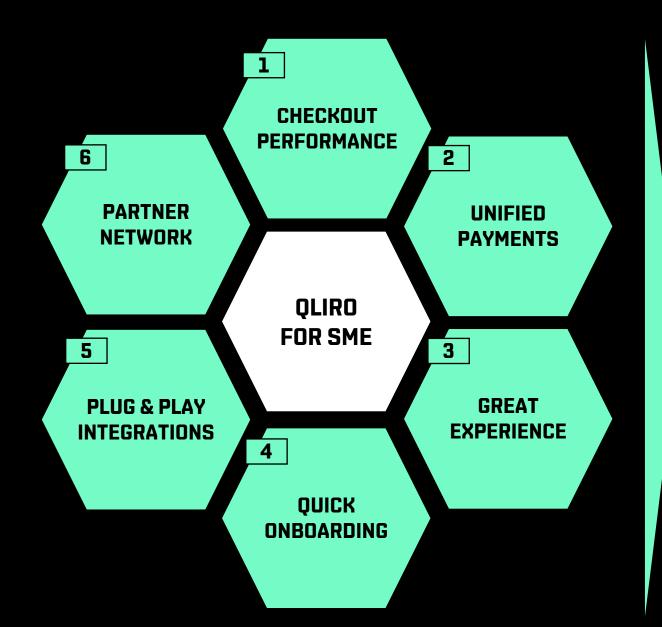
Total Payments Volume (TPV), billion SEK

Total Payments Volume (TPV), % growth





## SIGNIFICANT INCOME CONTRIBUTION FROM SME AT 8% IN Q1 MERCHANT GROWTH TAKING OFF AS OUR SME OFFERING OUTPERFORMS COMPETITION



#### Scalable go to market model for SME

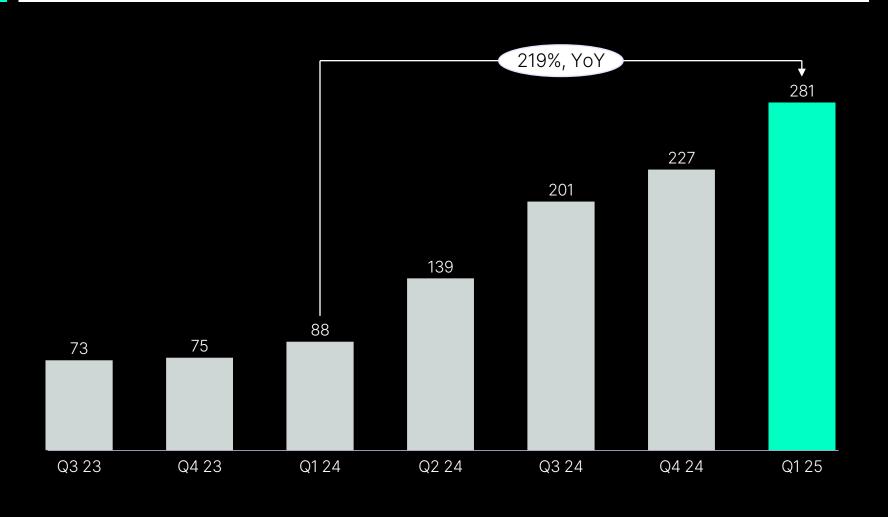
- Leading overall product offering across Nordics for the SME-segment with strong product/market-fit achieved since mid 2024
- Qliro Unified Payments platform makes it easy for merchants to upgrade to Qliro
- Qliro Checkout 0.0 have been tested by new merchants against all local relevant competitors with outstanding results in A/B testing on both conversion, upsell and uptime
- Great merchant and consumer experience is critical to achieve high level of trust with merchants. Typically the segment has been underserved by current market leaders
- Onboarding lead times have been cut by over 50% in recent months, back of the launch of new automated KYC and configuration
- Our investments in SME platform integrations are scalable across markets built on the Qliro Composable Payments architecture
- Strong SME partner network are expanding and support us in Demand Generation and Sales
- Successful repeatable growth model from Sweden is now being scaled up in new markets

## QLIRO WITH CONTINUED STRONG MOMENTUM MERCHANT GROWTH TAKING OFF AS OUR SME OFFERING OUTPERFORMS COMPETITION

### Key takeaways

- Significant growth of +219% to 281 in no of active merchants Y-o-Y driven by:
  - Improved product offering with best-inclass conversion rates and a comprehensive solution for SMEs
  - Strategic focus on merchants and their customer journey
- In total, over 100 new contracts were signed during the first quarter.
  - New deals include: Pet group Pet Pawr Group AB (with online stores Zoo, Tinybuddy, PetXL and Dyrekassen) TPV ~ SEK 600 million, majority of volume expected to live Q3 2025.





# NEW PRODUCT PARTNERSHIPS ENABLING FASTER ONBOARDING AND ENHANCED B2B OFFERING

### **Key takeaways**

- Qliro has entered into two new strategic partnerships to scale its composable platform and elevate the merchant experience.
- A new technical integration with Bits
   Technology streamlines onboarding and
   improves operational efficiency, cutting lead
   times from weeks to days.
- Together with the B2B pay later player Two, Qliro has launched a new B2B solution integrated in Qliro Checkout 0.0, offering a seamless experience for business customers.

## New Partnerships









# NORDIC LAUNCH ABOVE EXPECTATIONS, ENHANCED PRODUCT OFFERING DESIGNED FOR MULTI MARKET SCALABILITY



#### **Strong market entry in Norway**

- Contracted volumes of 500 MSEK alone are expected to bring Norway to break-even once live
- Ongoing dialogues in pipeline that could potentially increase volumes significant
- No and FI E-com tech stack similar to Sweden, making Qliro's composable payments scalable with limited additional local tech investments



#### **Establishing local presence in Finland**

- Country manager with experience from main competitor started January 2025. Commercial team of 4 FTE in place
- First local merchants signed & onboarded in Q1 2025



#### Long-term growth potential in Europe

- Short term ambition of growing into other European geographies by supporting international expansion of Nordic merchant
- Future potential of addressing Nordic volumes of European merchants with Nordic presence as well as establishing sales offices and launching local pay later offering in additional local markets in the long term



## ATTRACTIVE GROWTH ECONOMICS WITH LTV/CAC OF 5-10X

Sales and
marketing spend
of ~15 SEKm in Q1
Signed TPV of
~1 500 SEKm in Q1

Illustrative example (MSEK)	Year 1	Year 2	Year 3	Loanbook Runoff	
New TPV	>1 500	>1 500	>1 500		
Average GP2 / TPV		>2.0%			
Ramp up of GP2 generation	50-60%	85-90%	100%		
Avg. loanbook build up	~150	~200	~225	225 <b>→</b> 0	
GM2 (GP2/Loanbook)	~14%				
GP2	15-20	~25	~30	~15-25	
Lifetime value	80-100				

LTV/CAC of ~5-10x, higher-end for SME
Payback within 1-1½ year, lower-end for SME

# SUMMARY: YET ANOTHER SUCCESSFUL COMMERCIAL QUARTER IN LINE WITH STRATEGIC GROWTH & NORDIC EXPANSION PRIORITIES

- REITERATED GUIDANCE OF 15-30% INCOME GROWTH IN H2 2025
- SIGNIFICANT VOLUME GROWTH MOMENTUM (EXPECTED >+39% TPV FROM SIGNED DEALS)
- STRONG MERCHANT BASE GROWTH OF >3X VS LAST YEAR
   LAYING THE FOUNDATION FOR LONG-TERM GROWTH AND PROFITABILITY
- NORDIC EXPANSION ABOVE EXPECTATIONS WITH POTENTIAL TO ACCELERATE FURTHER
- IMPROVED OPERATIONAL EFFICIENCY AND DIGITIZATION, ENABLING SCALABILITY
- CAPITALIZING ON ENHANCED PRODUCT OFFERING WITH INDUSTRY-LEADING CAPABILITIES IN CHECKOUT PERFORMANCE AND CONSUMER EXPERIENCE

## FINANCIAL UPDATE

## **Q1 FINANCIAL PERFORMANCE OVERVIEW**

## **Key financial highlights**

- Q1 shows continued strong underlying growth momentum with 20% TPV growth y/y
- Operating income growth of 2%, driven by strong SME sales offset by back-book pricing and share of checkout
- Fixed cost increase of 12.4m driven by D&A (5.0m) and acceleration investments in Sales & Marketing (6.4m)
- Operating profit declined to 15.1m
- Slight decline in GM1% and GM2%

Q1 summary						
	Q1 25	Q1 24	y/y change			
Operating income	101.5	99.2	+2%			
Credit losses	-26.6	-23.9	+11%			
GP1	74.9	75.3	-0.6%			
Variable costs	-10.8	-8.4	+29%			
GP2	64.0	66.9	-4.3%			
Fixed costs	79.2	66.8	+18%			
<b>Operating Profit</b>	-15.1	0.1	n/a			
GM1%	16.2%	16.7%	-0.5%-pts			
GM2%	13.8%	14.8%	-1.0%-pts			
TPV	3 289	2 738	+20%			

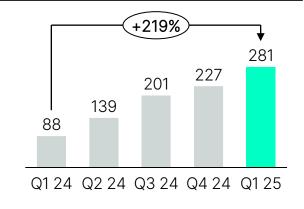
## **Q1 PERFORMANCE**

#### **Comments**

- Total Payment Volume increased by 20% to 3.3 Bn SEK, driven by higher Pay Now volumes
- Pay Now volumes increased by 36% to 1.9 Bn SEK as more merchants are using Qliro also for Pay Now, and domestic methods such as Swish, Vipps and MobilePay become more popular
- BNPL volumes decreased by 9%, while total Pay Later volume decreased by 2% to 1.3 Bn SEK.

### Operational KPI's

#### No. of merchants

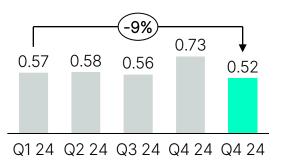


### Total Payments Volume, Bn SEK

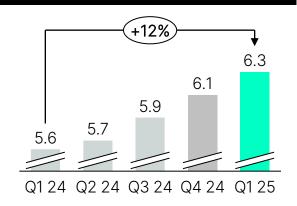


#### **BNPL Volumes, Bn SEK**

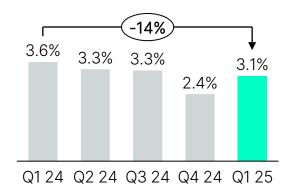
BNPL is our most profitable part of the Pay Later volumes given that the invoice volumes have limited fees



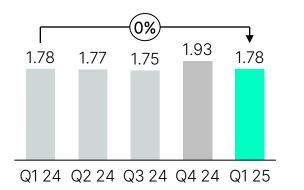
### No. of active consumers, LTM [m]



### Take Rate, % (Income / TPV)



#### Payment Balance, Bn SEK



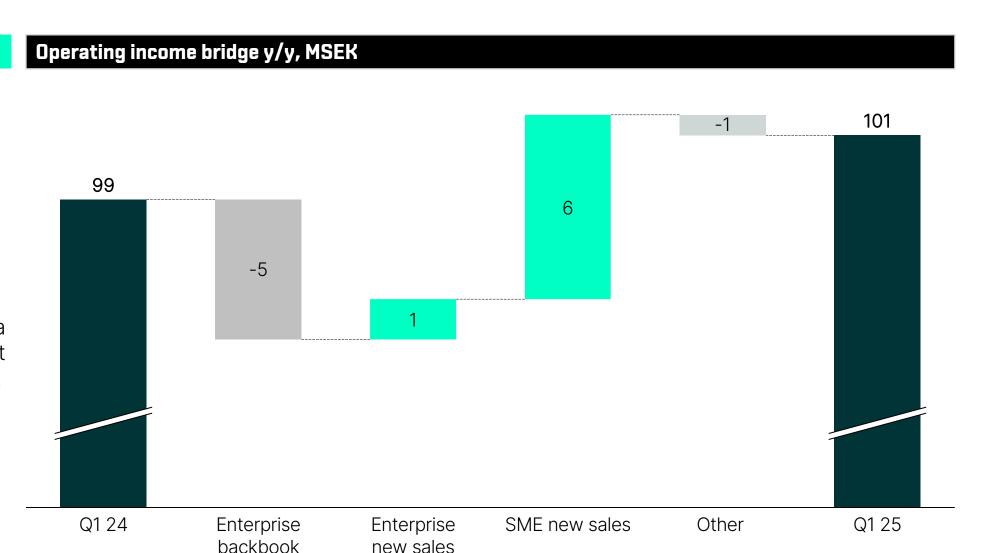
17

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## **NEW SALES DRIVE OPERATING INCOME GROWTH**

#### **Comments**

- Strong commercial traction evident in operating income growth
- New Enterprise and SME merchants contributed
   7 MSEK in the quarter
- Headwind of -5 MSEK to operating income growth from volume losses from a major enterprise merchant and negative price impact from certain enterprise agreements, effects that are expected to affect comparative figures until the summer



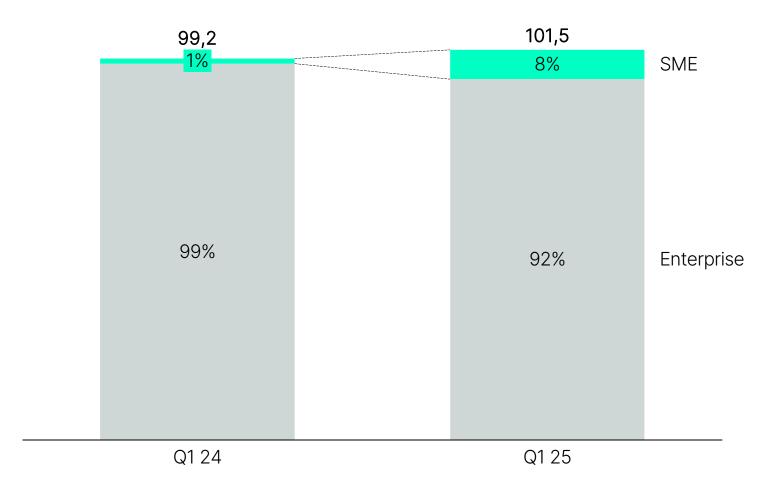
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## **OPERATING INCOME GROWTH DRIVEN BY SME SALES**

#### **Comments**

- SME sales now a significant contributor to overall operating income
- SME merchants contribute 8% to operating income in the quarter (vs 1% Q1 24)

## Operating income contribution by merchant type, MSEK



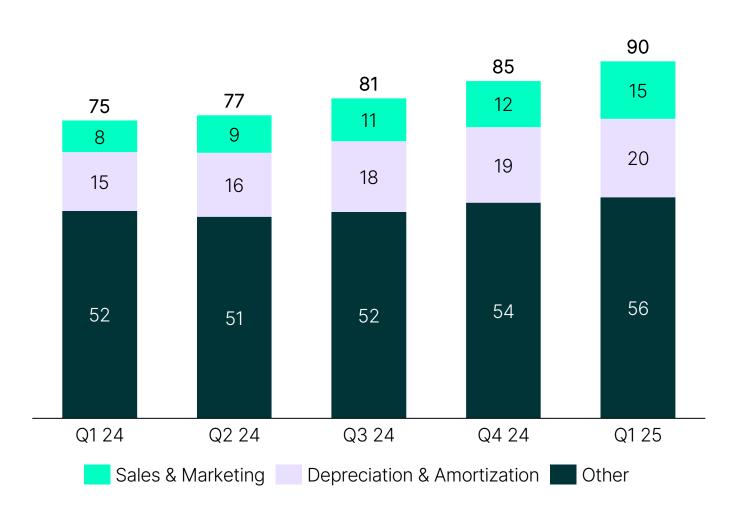
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## STRATEGIC INVESTMENTS DRIVING NORDIC EXPANSION

#### **Comments**

- Our conscious investment in expansion and growth led to increased Sales & Marketing expenses by 6.4 MSEK incl. cost for the expansion into Norway and Finland
- D&A increased by
   5.0 MSEK mainly driven by higher amortization of IT assets
- Other operating expenses increased by 3.4 MSEK, driven by variable cost increases and partially by credit, risk and compliance costs

## Adjusted operating expense development excl. IAC

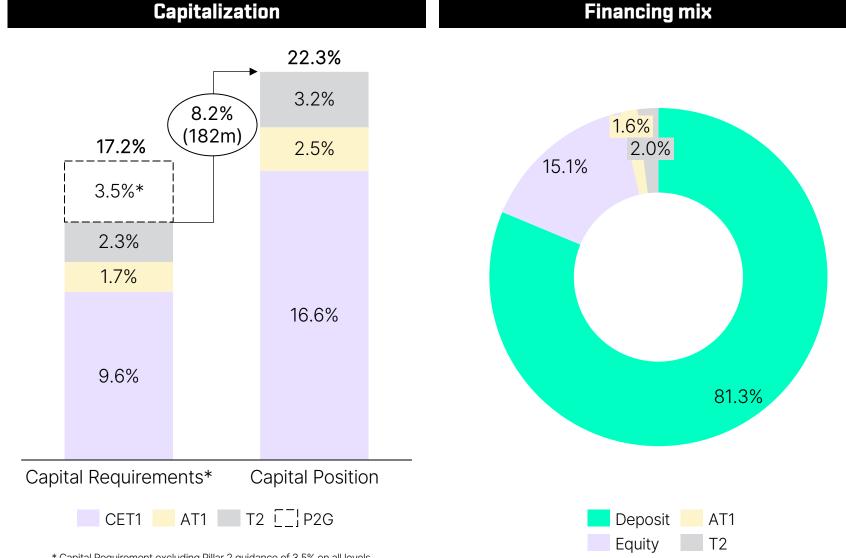


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## **CAPITAL AND LIQUIDITY**

#### **Comments**

- Successful issuance of 70 MSEK
   T2 bond in March.
- Capital headroom of 8.2%-pts or 182 MSEK towards regulatory requirements.
- Including the Pillar 2 guidance (P2G) buffer of 3.5%, the capital headroom was 5.1%-pts or 108 MSEK.
- Solid liquidity position with an LCR of 316% and NSFR of 126%.
- Lending to the public primarily financed through deposits in Sweden and Germany.



<sup>\*</sup> Capital Requirement excluding Pillar 2 guidance of 3,5% on all levels.

## OUTLOOK

## **LOOKING AHEAD - ACCELERATION**

- 1 REITERATED FORECAST OF 15-30% INCOME GROWTH IN H2
- **2** EXPECTING OVER 39% TPV GROWTH COMPARED TO 2024
- 3 ACCELERATE OUR SME & ENTERPRISE SALES ENGINE
- 4 PRIORITING GROWTH TO CAPITALIZE ON OPPORTUNITIES
- 5 CONTINUED TO INVEST IN OUR PAYMENT CAPABILITIES

DELIVER A MARKET LEADING EXPERIENCE FOR MERCHANTS AND THEIR CUSTOMER JOURNEY



